Customizable Software

Our Permitting Enforcement Revenue Collection System PERCS™ is a cloud-based software solution for managing parking Permits, Citations, Enforcement, Collections, Occupancy Count Data along with On Street Revenue with greater accuracy and detail including GPS location data.

PERCS™ offers complete virtual permit structures and the flexibility to manage the parking operation from most anywhere with internet access. PERCS™ integrates seamlessly with third party systems for access control, revenue control and other credential management systems.

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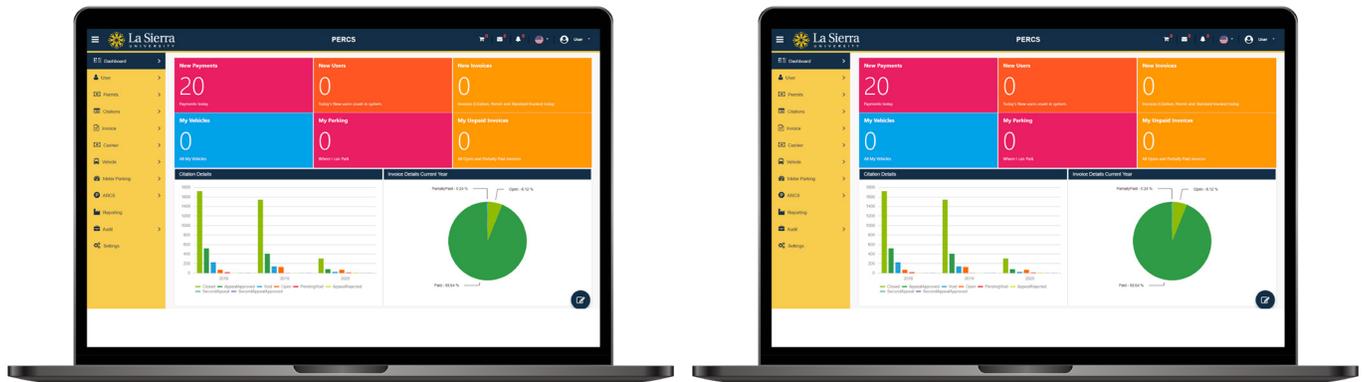
PERCS™

Permit, Enforcement, Revenue and Collection System

Digital Permits with omniQ VISION License Plate Recognition

PERCS™ manages virtual permits with vehicle data that includes complete license plate number, state jurisdiction along with vehicle make and color.

No more hang tags, no more stickers, and no need for third party LPR providers. We provide access to one complete in house solution utilizing omniQ VISION LPR enforcement technology that is fully integrated into our permitting, enforcement, revenue, and collection system, PERCS™. We also offer a fully integrated fixed camera omniQ VISION LPR enabled credentialing system for a no touch/low touch, frictionless experience for gateless or gated parking lots and garages.

PERCS™

Features

User Features

PERCS™ allows the user to manage permit details, vehicles and payment options while maintaining the ability to manage multiple vehicles and share vehicles between permits. Users can have a registered credit card on account and pay citations or permits on account.

Administrator Features

PERCS™ administrators have the ability to manage users, citations, appeals, parking groups and lots along with invoices. Administrators can also track payments, perform system audits and run multiple predesigned and custom reports.

Secure Payment Processing

Credit card payments are processed via multiple payment solutions to any customer approved processor. Recurring payments are processed via a tokenized billing system meeting all PCI compliance requirements.

Database Management

The PERCS™ open architecture allows for easy communication with multiple external systems, thus creating a complete permit and citation system incorporating all parking types - gated or ungated off-street, metered on-street, temporary visitors and special events.

Citation Management

All parking violations that are identified during enforcement patrols along with respective fees are saved in eCitePro, synchronized with PERCS™ and made accessible to specified administrative users. The Citation Management module is available to integrate with third party processing companies or citation processing services.

Our citation letter generation features include custom notices, escalation schedules, search and pay by users, along with the capability to add your organizations branding and unique web experience.

omniQ VISION Fixed, Mobile, and Handheld LPR Camera Automation

Monitor vehicle activity entering and exiting gated parking areas or other ungated areas with Lane Pro along with enforcement activityfrom our eCite application. Also send emails based on user definable conditions identified with vehicle infractions to the designated individuals or departments.

Occupancy count data is available from both omniQ VISION fixed, handheld and mobile LPR cameras in real-time by lot, facility and floor within PERCS™. User definable graphs of activity by location, time, day and data count are fully configurable.